



## FOOD & BEVERAGE RUNNER

Provide friendly, responsive service to create an exceptional experience for every Guest. Each Staff Member's primary objective is to exceed our Guests' expectations, build sales and repeat business. This position performs other related duties as assigned. (Related duties as assigned are duties which may not be specifically listed below, but are within the general occupational series and responsibility level typically associated with this Staff Member's grade of work.)

### DUTIES / RESPONSIBILITIES:

- Provides an atmosphere with the mentality of "Great Memories Happen Here!"
- Runners are the final quality check for all food and drink prior to leaving the kitchen/bar.
- Delivers food and beverages to Guest in a timely manner.
- Encompasses proficient knowledge of the menu in order to explain our menu items to the Guests, inform them of current specials, and answer all questions.
- Is able to identify when a Guest behavior should be called to the attention of a Supervisor.
- Follow alcohol awareness procedures for identifying age, preventing intoxication and dealing with intoxicated Guests, as needed.
- Maintains theater appearance by pre-bussing, checking drink levels, removing clutter and providing adequate napkins, etc.
- Keeps station clean, sets up and takes down station appropriately.
- Performs shift change and/or opening or closing duties.
- Adheres to all Majestic safety and sanitation policies and procedures.
- Assists other Staff Members as needed or when business needs dictate.
- Consistently monitor the presentation quality on every screen in your venue and report any issues immediately.

### WORKING CONDITIONS

Work will be performed in a typical theater/restaurant environment. The work involves a majority of standing, bending, stooping, twisting and some minor lifting up to 25 lbs.

### QUALIFICATIONS:

- Possess a positive attitude and an outgoing personality.
- Excellence staff and guest relation skills.
- Work in a standing/bending position for long periods of time (up to 8 hours).
- Communicate and understand the predominant language(s) of our Guests.
- Able to safely lift and easily maneuver large volumes of food and beverages frequently weighing up to 20 - 25 pounds.
- Able to read and write handwritten notes.
- Local Health Cards (as required) and valid ABC Certification are required.

**HAZARDS:** Only those present in a normal restaurant/theater setting; no known significant hazards. Work performed in the venue has minimal exposure to cleaning chemicals, cooking equipment along with minimal machinery with moving parts.