



BARTENDER

Provide friendly, responsive service to create an exceptional experience for every Guest. Each Staff Member's primary objective is to exceed our Guests' expectations, build sales and repeat business. This position performs other related duties as assigned. (Related duties as assigned are duties which may not be specifically listed below, but are within the general occupational series and responsibility level typically associated with this Staff Member's grade of work.)

- Provides an atmosphere with the mentality of "Great Memories Happen Here!"
- Possess proficient knowledge of liquor, beer and wine preparation, and stays updated on new and revised beverage recipes.
- Mixes items such as liquor, soda, and other mixers to prepare cocktails and other drinks. Ensure that all drinks are prepared according to company recipes.
- Encompasses proficient knowledge of the menu in order to explain our menu items to the Guests, inform them of current specials and answer all questions.
- Accurately verifies orders and enters order into POS quickly and in proper sequence, using appropriate abbreviations and charges.
- Delivers food and beverages to Guest in a timely manner.
- Is able to identify when a Guest behavior should be called to the attention of a Supervisor.
- Ensure all financial transactions are correct. Collects payment (credit cards, cash) for drinks and/or food served. Accurately calculates change due to the Guest and return appropriate amount in a timely matter.
- Secures all bar banks at the end of each shift.
- Follow alcohol awareness procedures for identifying age, preventing intoxication and dealing with intoxicated Guests, as needed.
- Maintains bar appearance by pre-bussing, checking drink levels, removing clutter and providing adequate napkins, etc.
- Keeps bar clean, sets up and takes down bar appropriately.
- Performs shift change and/or opening or closing duties.
- Adheres to all Majestic safety and sanitation policies and procedures.
- Assists other Staff Members as needed or when business needs dictate.

QUALIFICATIONS:

- Possess a positive attitude and an outgoing personality.
- Excellence staff and guest relation skills.
- Work in a standing/bending position for long periods of time (up to 8 hours).
- Communicate and understand the predominant language(s) of our Guests.
- Able to safely lift and easily maneuver large items frequently weighing up to 50 pounds.
- Able to read and write English.
- Local Health Cards (as required) and valid ABC Certification are required.
- Ability to operate POS, make change and accurately conduct credit card transactions and account for all monies at the end of each shift.



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WORKING CONDITIONS

Work will be performed in a typical theater/restaurant environment. The work involves a majority of standing, bending, stooping, twisting and some minor lifting up to 50 lbs.

HAZARDS: Only those present in a normal restaurant/theater setting; no known significant hazards. Work performed in the venue has minimal exposure to cleaning chemicals, cooking equipment along with minimal machinery with moving parts.